/N 285073

## Latimer, Becky

From: Latimer, Becky

**Sent:** Monday, June 10, 2019 11:17 AM

To: Subject:

Docket number 2018-358-WS

Dear Mr. John and Ms. Vickie McKenna,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at <a href="https://www.psc.sc.gov">www.psc.sc.gov</a>.

 <u>Docket No. 2018-358-WS</u> - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <a href="https://dms.psc.sc.gov/Web/Email">https://dms.psc.sc.gov/Web/Email</a>; or you can follow the individual Docket at the link listed below:

<u>Docket No. 2018-358-WS</u> - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses - <a href="https://dms.psc.sc.gov/Web/Dockets/Detail/116911">https://dms.psc.sc.gov/Web/Dockets/Detail/116911</a>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer
Clerk's Office/Administrative Coordinator
Public Service Commission of South Carolina
803-896-5100

Sign up for Meeting Agenda Alerts: Text PSCAGENDAS to 39492

Public Service Commission of South Carolina 101 Executive Center Dr., Suite 100 Columbia, SC 29210



Phone: 803-896-5100 Fax: 803-896-5199

www.psc.sc.gov

Save as PDF file and Email to contact@psc.sc.gov

Required Fields

Date: \*6/8/19

Letter of Protest in Docket 2018-358- WS

Protestant Information:			
Name *John and Vickie McKenna			
Mailing Address *			
City*Lake Wylie	State*SC	Zip *29710	
Phone			
E-mail			
And the second			

1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section <u>must</u> be completed. Attach additional information if necessary.)

We have lived in Lake Wylie for 36 years and have been customers of the water company (now Blue Granite) that entire time. During this time we have owned properties in other places in SC where the water quality and service have been better, and the costs much lower than in Lake Wylie.

2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)

Since our water and sewer rates are already absurdly high compared to other communities, the proposed 21.5% water rate increase from Blue Granite is unbelievable. We are also absolutely opposed to the Annual Rate Adjustment Mechanism they are asking for. Since they took over the water company, we have had multiple incidents of no water, low pressure, cloudy water, boil water mandates, and now restrictions on use. To ask for yet another rate increase while customers have suffered through their problems is an insult.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \*

I will if needed.